

Warwickshire SEND Information, Advice and Support Service SPRING NEWS LETTER 2021



Service Update

We continued to deliver our service on line during quarter 3 (Oct-Dec) and supported:

Total number of families: **350**

Total number of Contacts: **2,214**

Website usage (Quarter 3 2020-21)	
Page views	2 327
Unique page views	1 620
Warwickshire resources total downloads	130
Popular downloads	SEND Support in Schools and Frequently Asked Questions (FAQ)

Social Media Update

Since April 2020 Facebook Post Reach increased by 53% - (the number of people who will see our post)
4,131 in reach

Our Facebook page has increased by 37%
430 followers

We regularly post local and national information and you can direct message us.

We are updating our Twitter page with relevant information for professionals in education, health and care.

<https://twitter.com/warwickshireIAS> 

Parent Feedback:

I can remember our very first telephone conversation and I could have just broken down and sobbed my way through it, it was such an awful time and it really did feel there was little hope of X ever feeling understood and cared about by a school. So from then to now, reaching a day like today where we can finally see X smile because he can enter a school building. Thank you for continuing to support us with X's journey, it means the world to us that you will still be involved. Your help is so important. We are so very grateful to you

We would like to thank everyone who responded to our Service Questionnaire and you can give feedback to us at any time by providing your feedback [here](#)

**Presentation with Q & A session
For all Health Professionals**

**How to support families to access
Warwickshire SEND Information,
Advice and Support (SENDIAS)**



For details email
warwickshire@Kids.org.uk



Giving
disabled children
a brighter future

Useful Websites

Children's Community Autism Support Service (CCASS)
<https://cwmind.org.uk/autism-support-service/>

Whole School SEND's vision to grow a 'Community of Practice' – sharing knowledge, skills and solutions
<https://www.sendgateway.org.uk/page/west-midlands>

Self-help resources and information on local mental health services (<https://cwrise.com>)

FREE virtual workshops for families during these challenging times <http://www.contact.org.uk/about-us/family-workshops>

Families affected by the coronavirus
<https://www.barnardos.org.uk/see-hear-respond?fbclid=IwAR0DZgVDGwmm5KiRaY5upn2x4kXgXc7jIv18ddOPxSxbLSTb9YBT1esC6bQ>

Useful websites for keeping children safe online
<https://www.nspcc.org.uk/keeping-children-safe/online-safety/> or <https://www.thinkuknow.co.uk/>

Warwickshire's 'Local Offer' bringing SEND (0-25) services together
<https://www.warwickshire.gov.uk/send>

Family Information Service (FIS) advice and one-to-one support for families with children and young people aged 0 to 25
<https://www.warwickshire.gov.uk/fis>

Guidelines for parent carers looking for support with tribunals or disputes

The SEND Information Organisations Group (SENDIOG) has written guidelines for parent carers looking for support with tribunals or disputes. Whilst parents and young people are free to use whoever they wish to support them, these guidelines are to help inform and support that choice.
<https://councilfordisabledchildren.org.uk/information-advice-and-support-services-network/resources/guidelines-parent-carers-looking-support-tribunals-or-disputes>

Case Study:

Sam's Mother contacted our service for her autistic daughter (year 6) Primary school. Sam has high anxiety and was becoming a school refuser.

SENDIAS supported Sam's Mother to make a parental request for an EHC assessment, with a decision of 'refusal to assess' by the Local Authority. SENDIAS gave advice about how to appeal this decision and Sam's mum decided to try mediation. SENDIAS supported her to contact a Mediation service, gather more evidence, and write her views for the meeting. By this time Sam had secured a place at a mainstream secondary school, but was only able to attend a few days due to her extreme anxiety. SENDIAS supported Sam's Mother to liaise with the school's SENCO to discuss extra support. The outcome was a referral to the Flexible Learning team for support with education at home. Sam's Mother also contacted CAMHS for support with Sam's anxiety and behaviour.

The outcome of the mediation meeting was positive as the Local Authority agreed to carry out the EHC assessment. Following the EHC assessment, the Local Authority issued a draft EHCP. SENDIAS supported Sam's Mother to check this and make amendments.

Sam was now unable to attend school at all and was only having support from the Flexible Learning team. SENDIAS supported Sam's Mother to meet with the SENCO and the Local Authority to discuss further educational support for Sam. This resulted in Sam attending an alternative provision for two sessions per week. This supported with her education, social interaction and her high anxiety.

Sam is now making progress at the alternative provision and is eager to attend each session. She has been able to establish a couple of friendships.

How to reach us:

Tel: 024 76 366054

Email: warwickshire@kids.org.uk

Website:

<http://www.kids.org.uk/warwickshire-sendias-front-page>

Warwickshire
SEND Information,
Advice and
Support Service

Our accredited advisors provide information and advice about:

- How SEND needs are identified and met
- SEND support available in schools, early years and post 16 settings
- Education, Health and Care Plans
- Funding arrangements including personal budgets
- Understanding professional reports
- Understanding and applying the law and local policy related to SEND
- Exclusions
- Mediation
- The SEND Tribunal
- The Local Offer